Lavenham Parish Council can be contacted on: 01787 247041

the email address for the Clerk is: andrew.smith@lavenham-pc.gov.uk

Lavenham Parish Council is responsible for:

- a) Pavement Cleaning including weed clearing between the pavement and the house frontage and between the pavement and the kerb. We have a contractor and the schedule is here: http://lavenham.onesuffolk.net/information/street-cleaning/
- b) Street lighting although the maintenance of the street lighting is actually carried out by Suffolk CC. To get faults fixed (it will be useful to have the light number shown on the lamppost to hand before you start) reports need to be made here:

https://www.suffolk.gov.uk/roads-and-transport/street-lighting-traffic-signals-and-pedestrian-crossings/street-lighting/report-a-faulty-street-light

- c) The grass and play equipment in First Meadow.
- d) The grass by The Common
- e) The maintenance of the Chapel, the Cemetery and the Churchyard including the grass, shrubs and trees.
- f) The Water St Car Park, the EV chargers and the Gasholder
- g) The repair and cleanliness of the Church St and Prentice St Public Toilets.
- h) The Christmas Lights.

Services supplied by Babergh District Council:

- a) Street Sweeping excluding weeds in the street gutter: 0300 1234000 https://www.babergh.gov.uk/environment/street-care/cleansing-service/
- b) Fly Tipping: 0300 1234000 email: public.realm@baberghmidsuffolk.gov.uk
- c) Missed bin collections: 0300 1234000 https://www.babergh.gov.uk/waste-services/missed-collections/
- d) Overflowing Recycling Bins in the Church St Car Park and any nearby mess: 0300 1234000 email: public.realm@baberghmidsuffolk.gov.uk
- e) Grounds Maintenance in Meadow Close including the Play Area, Tenterpiece, Spring St, Harwood Close, Church St & Prentice St Car Parks: 0300 1234000 email: public.realm@baberghmidsuffolk.gov.uk
- f) Resolution of Car Parking issues within Babergh Housing Developments: 0300 1234000 email: neighbourhoodteam@baberghmidsuffolk.gov.uk
- g) Parking Enforcement, other than within Babergh Housing Developments, is managed by West Suffolk on Babergh's behalf: https://www.westsuffolk.gov.uk/parking/cpe/index.cfm

If you are having difficulties with these please contact your District Councillor:

Margaret Maybury - 01787 464358 email: margaret.maybury@babergh.gov.uk

Services supplied by Suffolk County Council:

Blocked road drains
Clearance of weeds in the street gutter
Flooding on a road or pavement
Pavement defects
Potholes
Verge cutting including trees or hedges affecting the highway

Suffolk County Council: 0345 606 6171

https://www.suffolk.gov.uk/roads-and-transport/highway-maintenance/report-a-highways-issue

If you are having difficulties with these please contact your County Councillor:

County Councillor - Robert Lindsay - 07738 264087 email: robert.lindsay@suffolk.gov.uk

Other Matters:

Concerns about high or overflowing rivers: Contact Environment Agency 0800 80 70 60

It should be noted that the Parish Council doesn't operate any of the following village amenities:

Dyehouse Field Wood: Contact Dyehouse Field Wood 07507 872222

email: dyehousefieldwood@gmail.com

The Village Hall and the Bridge St Recreation Ground 01787 248599

email: lavenhamvh@btconnect.com

Lavenham Railway Walk: Suffolk CC 01473 260588

email: customer.services@suffolk.gov.uk